



Press Release

Updated – March 23, 2020

To minimize the exposure of citizens to the spread of COVID-19 and in cooperation with New Mexico Department of Health, the City of Raton is encouraging all persons wanting to do business within the City to utilize digital or telephone communications, to pay bills utilizing drop boxes. Conduct meetings via teleconference and to refrain from contact distances of less than 6 feet. In an effort to minimize personal contact, we kindly request that any other municipal business that can be handled via telephone or email rather than in person be done so until such time as the situation is abated.

Please be patient as we work through this challenge and take the steps necessary to dissipate this situation as quickly as possible. It is imperative that all community members work together at this time to lessen the possible spread of the disease and reduce the long-term impact on our community.

Any resident who has developed fever, respiratory symptoms (e.g., cough, shortness of breath) or even mild flu-like symptoms need to limit community exposure. Stay home, limit contact with other people, and immediately contact your healthcare provider to discuss symptoms and any risk factors for COVID-19. Any individual who is symptomatic but does not have a healthcare provider should contact New Mexico Department of Health at (855-600-3453)

Given the increasing spread of COVID-19 worldwide and in the United States, all people should take the following precautions to protect themselves and help prevent further community spread:

- o Stay home and avoid public places when sick (i.e. social distancing)*
- o Cover mouth and nose when coughing and sneezing*
- o Wash hands frequently*
- o Avoid being within 6 feet (close contact) of a person who is sick*
- o Avoid sharing drinks, smoking/vaping devices, or other utensils or objects that may transmit saliva*
- o Disinfect frequently touched surfaces*





For more information on COVID-19 in NM, please visit <https://cv.nmhealth.org/>. For the latest information from the CDC, please visit <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

Raton Fire and Emergency Services will be cancelling CPR classes until further notice. Will still operate under normal office hours by appointment only.

Raton Public Library will be closed until further notice.

Raton Visitor Center will be closed until further notice.

Raton Senior Center is closed for all activities. Meals will be available for pick-up and meal deliveries will also continue.

Raton City Hall lobby will be open but counter window will be closed; will be under normal operating business hours by appointment only.

Raton Convention Center will be closed until further notice.

Raton Aquatic Center will be closed until further notice.

Raton Police Department will be under normal business hours.

Raton Municipal Court the Supreme Court has issued an order on March 17, 2020 that all NM Courts shall remain open to allow all New Mexico citizens access to justice. Therefore, the Raton Municipal Court will reopen, effective immediately. All other business must be done on-line or via phone. Appointments may be made by calling 575-445-8077.

Raton Water Works will be open but the counter window will be closed but will maintain regular business hours (8:30 a.m. – 5:00 p.m.) and staff will be available. We encourage customers to use our online payment system <http://www.municipalonlinepayments.com/ratonwwnm>, via telephone at 1-833-257-8343 or utilize the drop box on the east side of the building. Most business can be done by calling the office at 575-445-3861. We discourage customers from coming to the office if possible.



RATON

NEW MEXICO

P.O. BOX 910 RATON, NEW MEXICO 87740 (575) 445-9451/9551



Raton Public Service will limit business transactions to drop box and drive up window only. Those needing to use credit cards for payment must use the online or telephone payment options. <http://www.municipalonlinepayments.com/ratonwwnm>, via telephone at 1-833-257-8343. Most business can be done by calling the office at 575-445-9861. After hours or emergency, please call 575-445-3411.

Raton Streets/sanitation will be operating normal business operations.

Hours of operations are subject to change.

Should anyone have any questions please don't hesitate to contact Chief Chris Espinoza
575-445-2708

Raton Police Department 575-445-2704
Raton Fire Department 575-445-2708
Raton Public Library 575-445-9711
Raton City Hall 575-445-9551
Raton Water Works 575-445-3861
Raton Public Service 575-445-9861
Raton Aquatic Center 575-445-4271
Raton Visitors Center 575-445-3689
Raton Senior Center 575-445-3278

